

Mr Mark S. Falworth MBBS FRCS(Eng) FRCS (Orth)
Consultant Orthopaedic Surgeon
Shoulder and Elbow Surgery

Spire Bushey Hospital
Heathbourne Road
Bushey
Watford
Herts, WD23 1RD

Royal National Orthopaedic Hospital
Brockley Hill
Stanmore
Middlesex
HA7 4LP

The Stanmore Clinic
HCA Elstree Waterfront
The Waterfront
Beaufort House, Elstree Rd.
Herts, WD6 3BS

Appointments & Queries:

Practice Manager: Lynn Etherton

Telephone: 020 7042 1807

Fax: 020 7042 1808

Email: lynn.ertherton@phf.uk.com

All correspondence to Spire Bushey Hospital

Dear Patient

This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges, which they do not pay.

Consultation Fee

My fee for an initial consultation will not exceed £225.00 and my fee for any follow-up consultation will not exceed £150.00. These estimates are correct as at the date of this letter. Should you cancel your appointment with less than 12 hours' notice, a cancellation fee of up to 25% of the appointment charge may be charged, as well as a fixed £25.00 administration fee.

Following your consultation you may need certain tests (such as blood tests or imaging, for example an X-ray, MRI or CT scan) to help me diagnose your condition. If the test is undertaken by the clinic or hospital, and not by me, the fees for those tests will be determined by the clinic or hospital and charged to you, or your private medical insurer, separately.

If there are any fees, which I will charge in relation to any of the tests I advise that you have, I will let you know what those will be.

Private Medical Insurance

If you have private medical insurance, please contact your insurer before your consultation, to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees.

I am recognised by all the private medical insurers including those listed below:

Aviva
AXA PPP
BUPA Health Care Services

C.S. Healthcare
Healix Health
April UK
Simply Health
Vitality Health
WPA

Please note you are responsible for any fees not covered by your insurer.

Financial Interests

I am legally obliged to tell you that I have a financial interest of 1.5% in the HCA Elstree Outpatient Centre.

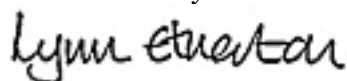
Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website:
www.phin.org.uk.

Patient Privacy Notice

You can find a copy of my patient privacy notice by going to:
<https://www.phf.uk.com/files/PrivacyNotice/213PN.PDF>

Yours sincerely



**Lynn Etherton, Practice Manager
on behalf of Mr Mark S. Falworth
Consultant Orthopaedic Surgeon**